LIVERPOOL CITY COUNCIL<sub>6</sub>

## TREE ROOTS DAMAGING YOUR PIPES AND DRAINS?

If you believe roots from a tree on Council property are damaging your pipes:

## CALL CUSTOMER SERVICE



1300 36 2170 to book an inspection

If the damage is found to be due to the roots from a tree on Council property, Council will consider meeting the reasonable cost of repair.

## **REMEMBER**



- When Council asks for the pipes to be exposed for inspection, it does not in any way admit any liability;
- You need to arrange for the pipes to be exposed and bear all costs incurred. Seek quotes to ensure costs are reasonable; and
- Council is not liable for any damage caused by the excavation of the pipes.

FOR MORE INFO

Visit www.liverpool.nsw.gov.au or phone 1300 36 2170

## Council will not accept liability if the tree roots:

- Entered the pipes through breaks in joints or if the pipe is damaged by soil movement or poor laying;
- Entered the pipe through poorly constructed joints and/or connections;
- Entered through joints in pipes when the size, dimension or manufacture of the pipes are not compatible;
- Entered terracotta pipes through decayed, deteriorated or ill-fitting rubber seals on joints and connections;
- Entered terracotta pipes that have broken through age;
- Entered through PVC pipes where the seals have not been properly glued or sealed;
- Entered pipes that have been damaged by external sources such as being driven over by vehicles or impact from foreign objects or tools; and
- Have been removed and the pipes then recovered in soil or cement.

FOR MORE INFO